

Empowerment and Delegation

Empowerment and effective delegation result in increased efficiency, higher quality and improved competence. These key skills help to develop lower cost and more responsive, effective structures in which people give their best. This programme provides tools and techniques to improve delegation and addresses how to make the concept of empowerment a reality.

By the end of the course delegates will be able to:

- determine the extent to which empowerment and delegation can take place
- adapt empowerment and delegation to the task and members of staff involved, to their organisation and to their own approach

The course includes:

- understanding empowerment and delegation: their potential impact, risks and benefits
- identifying your preferred style
- determining what can and cannot be delegated

- how to delegate - the key
- overcoming obstacles to delegation
- delegation as a step to empowerment
- developing an empowered organisation
- ensuring empowerment and delegation is really working

This course is suitable for everyone who leads or directs teams and wants to make the most of their own and their staffs' time and abilities.

Duration: 1 day - Intensive course

