

Teams - Leading and Building

In many organisations the tasks traditionally done by managers and supervisors are successfully becoming the responsibility of teams. This change in emphasis requires new thinking and new skills. This course will equip managers and supervisors to develop the teams they are responsible for.

By the end of the course delegates will be able to:

- understand the role of team leaders
- apply the behaviours that encourage empowerment
- improve teamwork and relationships with other team members
- review and measure team performance
- apply team problem-solving and decision-making techniques
- use coaching skills to help team members to achieve business results

The course includes:

- a critical review of leadership responsibilities
- empowerment, team working and self-managed teams — the implications
- encouraging teamwork

- building on interpersonal skills
- conflict management
- coaching skill
- creative problem-solving
- measuring performance

This course is suitable for experienced managers, supervisors and team leaders who want to build self-managed, empowered teams.

Duration: 2 days



The Island Partnership

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